

## FAQ : Computer-based admissions test

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### 1. Where do I find my ZOOM link?

The ZOOM link was sent to you in the e-mail “Testtermin gewählt/Test date chosen” after you selected your test date. You can find this mail in the applicant portal.

### 2. I have not received my individual test link – how do I proceed?

You will receive your individual test link by e-mail on the last weekday before your chosen test date by 3pm. Please also check your SPAM folder.

If you do not find your individual test link to the computer-based test there either, please contact [admission@fh-wien.ac.at](mailto:admission@fh-wien.ac.at) again.

### 3. ZOOM waiting area

When entering the ZOOM meeting, you will initially be placed in the virtual waiting room. You will then be admitted to the ZOOM meeting’s main room by a test supervisor.

Please be patient, you may have to wait for some time.

### 4. May I take the admissions test on my mobile device?

No. The admissions test has to be taken on a computer (laptop or PC).

## 5. The camera/microphone on my computer does not work – can I still take the test?

You cannot take the test without a working camera and microphone, as the test has to be completed under supervision.

If there is no camera/microphone available on your computer, you can install ZOOM on your mobile device. Have your cell phone or tablet with camera ready and join the ZOOM meeting on this device. Place the mobile phone/tablet in front of you. The camera must be activated and pointed at you at all time.

However, the computer-based test itself must be completed on a laptop or PC.

## 6. What kind of ID will be accepted?

You are required to show your passport, identity card or driver's license.

## 7. May I take notes during the admissions test?

Yes, you may use pen and paper to take notes.

## 8. May I use a calculator during the test?

Calculators or other electronic aids are not permitted for the IT-based tests for Bachelor's degree programs!

For the Master's programs, a calculator is permitted for the Master's program Financial Management and Controlling. Other electronic aids are not allowed!

## 9. What internet browser should I use?

We recommend using the current version of one of the following browsers for the online admissions test: Chrome, Firefox, Safari. On this page you can test which browser version you are currently using: <https://www.whatsmybrowser.org/>. Here you will find the links to the current browser versions on the respective company's website: <https://browsehappy.com/>.

The use of older browser versions can lead to problems with the online admissions test!

## 10. Is it possible to change my test date?

You can delete your chosen test date in the application portal up to two working days before your appointment and select a new test date.

## 11. When will I know if I passed the test?

You will receive information by mail on April 29 as to whether you have advanced to the next round.